What is the in-library use survey?

Every 3 years, the John Jay College Library distributes a paper survey to those present in the Library during a one-week period in the fall. The survey seeks to gather information on how patrons use the library, what they value about the library, and ideas on how we can improve it. Here we present some highlights and key findings from our most recent survey.

1020 Respondents

Agree & strongly agree with the statement:

95% “The library is important to my academic success”

68% Use the Library for quiet individual study

87% Affirmed that quiet spaces for individual study are very important

72% Visit 2 or more times per week

More individual study spaces, better chairs, more electrical outlets...

These are the three most cited suggestions from respondents. We are exploring ways to address these concerns by designing better signage for quiet study areas, applying for funding to increase the number of electrical outlets and working with other campus offices to improve study areas.